A Touchstone Energy® Cooperative P.O. Box 339, Beloit, KS 67420 www.rollinghills.coop

ROLLING HILLS ELECTRIC COOPERATIVE



ROLLING HILLS ELECTRIC CO-OP, INC.

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ROLLING HILLS

ELECTRIC COOPERATIVE, INC

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Jason Rabe, CEO/General Manager

CONTACT US

3075B U.S. Hwy. 24 | P.O. Box 339 Beloit, KS 67420 785-534-1601 or 800-530-5572

LIKE US ON FACEBOOK

For outage updates, energy efficiency tips and cooperative news.

Make Your Voice Heard at the 2024 Annual Meeting



As a new manager, I have taken the opportunity to speak with members of Rolling Hills Electric Cooperative every chance I get. Each

conversation has provided a valuable, unique perspective on our co-op, the territory it serves, and the challenges our members face. These interactions also help shape the initiatives that are necessary to ensure our co-op is a viable energy partner into the future. Conversations like these are one of the many reasons I am looking forward to the Rolling Hills Electric Cooperative's Annual Meeting. You, the members we serve, always bring value to the discussion, and I know our co-op's team is energized by these interactions.

If you've never attended the annual meeting, I would encourage you to participate. Why? Because input from members like you matters and helps us drive the direction of the co-op. It also helps our members better understand their co-op and the challenges we face as well as the overall energy sector.

At the annual meeting, we report on current initiatives and present on our co-op's financial health. We also deliver information on future priorities. The annual meeting also provides an opportunity for Rolling Hills Electric Cooperative to hear from you.

YOU HAVE THE POWER

Electric co-ops are democratically controlled by the members we serve, which means you have a say in who

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r	MARK YOUR CALENDARS!	_						
			APRIL 2024					
P.O. Box 339	ANNUAL MEETING	S	м	т	w	Th	F	s
-530-5572	IS APRIL 19	-	1	2	3	4	5	6
ACEBOOK		/ 14	8 15	9	10	11	12	13
,	5:30 P.M. Registration and Meal	21	15 22	16 23	17 24	18	19	20
ps and	6:30 P.M. Meeting	28	29	25 30	24	25	26	27



HEAT PUMP AND WATER HEATER REBATE INFORMATION

REBATES

ANCUARD

Did you know we offer rebates for installing electric water heaters and heat pumps? Contact Rolling Hills Electric once your new water heater or heat pump has been installed to submit for a rebate and schedule an inspection of unit (required for rebate). Contact RHEC at 785-534-1601 for more information and details on the rebate program.

REBATE AMOUNTS HEAT PUMPS

► AIR-SOURCE HEAT PUMP

- \$150 per ton 14.5 SEER.
- \$200 per ton 16 SEER.
- \$250 per ton 17 SEER and above.

GEOTHERMAL HEAT PUMP

- \$300 per ton (minimum efficiency requirement).
- Closed Loop = 3.3 COP, 14.1 EER.
- Open Loop = 3.6 COP, 16.2 EER.

WATER HEATERS

- Standard Water Heater: \$175.
- Lifetime Water Heater: \$325.

Need Assistance Paying Your Bill? Apply for LIEAP by March 29

Rolling Hills Electric receives requests for assistance with member electricity bills throughout the year. The Low **Income Energy** Assistance Program (LIEAP) is a federally funded program that helps eligible households pay a portion of their

home energy costs by providing a onetime per year benefit.

THE 2024 LIEAP APPLICATION PERIOD IS FROM DEC. 18, 2023, THROUGH MARCH 29, 2024, BY 5 P.M. To qualify, applicants must meet the following requirements:

- An adult living at the address must be personally responsible for paying the heating costs incurred at the current residence, payable either to the landlord or the fuel vendor.
- Applicants must demonstrate a recent history of payments toward purchases of the primary heating energy.
- The combined gross income (before deductions) of all persons living at the address may not exceed 150% of the federal poverty level.

The benefit levels vary according to the following factors:

Household income.

2024 INCOME ELIGIBILITY GUIDELINES

Persons Living at Address	Maximum Gross Monthly Income	Persons Living at Address	Maximum Gross Monthly Income				
1	\$1,823	7	\$5,678				
2	\$2,465	8	\$6,320				
3	\$3,108	9	\$6,963				
4	\$3,750	10	\$7,605				
5	\$4,393	11	\$8,248				
6	\$5,035	12	\$8,890				
+1	\$643 for each additional person						

- Number of persons living at the address.
- Type of dwelling.
- Type of heating fuel.

For more information and to apply, visit **WWW.DCF.KS.GOV**, select the **SERVICES** tab at the top, then scroll down and click on **ENERGY ASSISTANCE** (LIEAP). Applications must be received at the DCF office prior to 5 p.m., March 29, 2024. Late arrivals will not be considered for assistance. The state will contact Rolling Hills Electric to verify payments are being made on the account and the account is active in the applicant's name. LIEAP payments will come directly to Rolling Hills Electric and be applied directly to the account.

For more information or assistance in completing the application, please contact the LIEAP office at 800-432-0043.

BAILEY PROMOTED TO FOREMAN

Stepping up from a lineman to a foreman marks a significant milestone in a lineworker's career journey. It's a transition that not only brings new responsibilities, but also showcases a remarkable display of trust and recognition in your capabilities.

Rolling Hills would like to congratulate **TYLER BAILEY** on his recent promotion to foreman. Bailey's dedication, skill and commitment led to this well-deserved promotion.

Here's to embracing this new challenge and thriving as a leader in the field. Congratulations, Tyler!



Tyler Bailey

Make Your Voice Heard at the 2024 Annual Meeting

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governs our co-op. By voting in the annual election, you can weigh in on the leaders who will make important decisions about the future of the cooperative and our local energy needs.

Rolling Hills Electric Cooperative's Board of Trustees are made up of community-minded individuals with different skill sets who are motivated by a fiduciary responsibility to make decisions based on what is most beneficial for the cooperative as a whole, while using their individual perspectives. We rely on them to help us make more informed decisions on long-term priorities and investments. Rolling Hills Electric Cooperative has 10 trustees who live in the cooperative's service area. We consider them the eyes and ears of the community because they provide their unique perspective on various local issues to help shape decisions made by the cooperative.

We want to make voting as convenient as possible for our members, so we offer a variety of ways for you to participate. We hope you'll join us at the annual meeting where you can cast your vote in person. If you're unable to attend, you can vote by mail-in ballot or at our headquarters office in Beloit.

If you've never been to an annual meeting or it's been a while, we hope you'll stop by. We hope to see you and your family there. Join us for dinner, fun and door prizes. All members attending will receive a gift and be entered to win a door prize.

Your Rolling Hills Electric Cooperative team will be ready to answer any energy-related questions you may have, from clean energy options to ways to manage your home energy use. We look forward to seeing you at the annual meeting on APRIL 19 WITH REGISTRATION AND MEAL AT 5:30 P.M. AND THE MEETING AT 6:30 P.M.

STATEMENT OF NONDISCRIMINATION

ROLLING HILLS ELECTRIC COOPERATIVE, INC. IS AN EQUAL OPPORTUNITY PROVIDER AND EMPLOYER.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form found online at http://www.ascr. usda.gov/complaint_filing-cust.html, or at any USDA office, or call 866-632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington D.C. 20250-9410, by fax 202-690-7442 or email at program. intake@usda.gov.

SAFETY TIP

Start discussions about electrical equipment safety when children are young. When baby-proofing your home, don't forget about potential electrical hazards.

4 REASONS TO VOTE IN CO-OP TRUSTEE ELECTIONS

Electric co-ops are led by the members they serve, which means you have a say in who governs our co-op. Here are four reasons why you should participate in trustee elections.

As a member of the co-op, your input matters.

Trustees represent you on important energy-related issues.

Trustees' decisions can impact electricity rates and future projects.

With convenient voting options available, it only takes a minute.

Help shape our community's energy future by voting in the 2024 trustee elections.



Report Suspicious Activity Near Electrical Equipment

Substations are part of the electrical generation, transmission and distribution system. Transformers are contained inside many of them, and their job is to transform voltage from high to low or vice versa, depending on their location within the distribution path.

Besides transformers, substations usually house switches, protective devices and control equipment. In large substations, circuit breakers are used to interrupt any short circuits or overloads that may occur.

No one should approach a substation, touch the fence or enter the gate unless they are authorized to do so.

Paying attention to individuals and activity around substations and other utility equipment helps keep everyone safe. Here are some things to look for:

- Take notice of individuals in street clothes working near or on utility equipment; if you see this, please report it immediately.
- Notice whether individuals are dressed in proper personal protective equipment or have utility identification badges.
- Check vehicles or work trucks in the area for utility branded logos or information.
- Report suspicious behavior you see, including non-utility employees tampering with utility poles, meters, padmounted transformers or other equipment.
- If you notice anything unusual at a substation, please report it to the utility. Examples include the following:
- An open or unlocked gate.
- A damaged fence.
- Obvious damage to equipment inside the fence.

- > Call 911 and then the electric co-op if you see:
 - Smoke or fire.
 - > Non-utility workers inside the substation fence.

Never try to address an issue yourself. Please report any suspicious activity or damage to the police or Rolling Hills Electric Cooperative.

FIRST RESPONDER SAFETY

First responders should always wait for the go-ahead from the electric utility before addressing a fire or vandalism at a substation, power plant or solar farm. First responders should also communicate with and wait for the utility before approaching a downed power line or damaged pad-mounted transformer.

GENERAL SUBSTATION SAFETY

Rolling Hills Electric Cooperative reminds you to:

- Never go near a substation.
- Teach children to never go near a substation or climb its fence to retrieve a ball or pet. Let them know they should always stay away and tell a parent or adult, who should call us to report the incident at 785-534-1601.
- Teach children about the dangers of electricity from an early age.
- Never try to extinguish a transformer that is on fire since water and electricity do not mix. Call 911 to report the fire.
- If you see an issue with or notice something unusual about a substation, transformer or power line, contact your electric co-op. Never try to address a problem yourself.

