

Rolling Hills Electric Co-op, Inc.

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Douglas Jackson General Manager

Contact Us

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Beloit, KS 67420
785-534-1601 or 800-530-5572

Like us on Facebook

On Facebook, search for “Rolling Hills Electric Cooperative, Inc.” and like our page for continued updates, energy efficiency tips, cooperative news and outage updates.



Low Income Energy Assistance Program

Rolling Hills Electric receives requests for assistance with member electricity bills throughout the year. The Low Income Energy Assistance Program (LIEAP) is a federally funded program that helps eligible households pay a portion of their home energy costs by providing a one-time per year benefit.

An online application will be available Jan. 3, 2022. To qualify, applicants must meet the following requirements:

- ▶ An adult living at the address must be personally responsible for paying the heating costs incurred at the current residence, payable either to the landlord or the fuel vendor.
- ▶ Applicants must demonstrate a recent history of payments toward purchases of the primary heating energy.

The combined gross income (before deductions) of all persons living at the address may not exceed 150% of the federal poverty level.

The benefit levels vary according to the following factors:

- ▶ Household income
- ▶ Number of persons living at the address
- ▶ Type of dwelling
- ▶ Type of heating fuel

For more information and/or to apply online, go to www.dcf.ks.gov, select the “**SERVICES**” tab at the top, then scroll down to click on **ENERGY ASSISTANCE (LIEAP)**. Applications must be received at the designated DCF office **PRIOR TO 5 P.M., MARCH 31, 2022**. Late applications will not be considered for assistance. The state will contact Rolling Hills Electric to verify payments are being made on the account and the account is active in the applicant’s name. LIEAP payments will be sent directly to Rolling Hills Electric and applied to the member’s account.

For more information or assistance in completing the application, please contact Catie at 785-534-1601 or 800-530-5572, Monday-Friday from 8 a.m.-5 p.m.

2022 Income Eligibility Guidelines

Persons Living at the Address	Maximum Gross Monthly Income
1	\$1,610
2	\$2,178
3	\$2,745
4	\$3,313
5	\$3,880
6	\$4,448
7	\$5,015
8	\$5,583
9	\$6,150
10	\$6,718
11	\$7,285
12	\$7,853
13	\$ 8,420
14	\$8,988
+1	\$568 for each additional person



Honoring Our Veterans at Community Parades



Left: Journeyman Linemen Jerry Roesti and Tyler Bailey, and Tyler's children Isabell, Cooper and Kaiden. Top right: Rolling Hills' Belleville parade float. Middle: Rolling Hills' bucket truck in the Beloit parade. Lower right: A Rolling Hills truck flies the flag.

Rolling Hills Electric crew members and family participated in the Belleville and Beloit Veterans Day community parades back in November to honor our local veterans. From all of us at Rolling Hills Electric, thank you to all who have served or are currently serving in our nation's military. We honor and remember those who paid the ultimate sacrifice for our freedoms.

Thank you to our Belleville parade crew **SCOTT SPLICAL** and **TODD EITZMANN**; and our Beloit parade crew **JERRY ROESTI**, **CLAY PICKEL**, **TYLER BAILEY** and his wife, Keegan, and kids Isabell, Cooper and Kaiden.

THE BELLEVILLE TELESCOPE

Rolling Hills Employees Recognized

Rolling Hills Electric hosted its annual Christmas luncheon following the November board meeting, bringing all employees and board members together for a great feast and fellowship. This event is held ahead of the Christmas bustle to work around everyone's busy holiday schedules. Following the lunch, Manager Doug Jackson introduced employees by district to the board members in attendance. Jackson then recognized employees **ADRION REED** and **ADAM BADGER** with a certificate of appreciation for their 10-year anniversaries with Rolling Hills. Jackson thanked all Rolling Hills employees for their dedication to the cooperative and the members they serve.



Top left: Board members and employees enjoyed a catered meal and fellowship. Lower left: Employees and board members in line for some delicious grub! Top right: Adrion Reed, executive services manager, accepting her 10-year appreciation award. Lower right: Adam Badger, journeyman lineman, accepting his 10-year appreciation award.

Jackson Speaks at Beloit Rotary Club

Rolling Hills general manager Doug Jackson was invited to speak to the Beloit Rotary group in November. Jackson gave the group a brief history overview of the Rural Electrification Act and how Rolling Hills Electric was formed. He also discussed electric vehicles, renewable energy sources and the polar vortex everyone experienced in February 2021 and the effect the storm had on utility companies.



Doug Jackson speaks to Rotary group about the co-op and the current electric industry.

SCAM ALERT

We have received reports recently of an automated phone call targeting Rolling Hills Electric members. The call recording threatens the member that their power will be disconnected and gives the option to press a number to make a payment during the recording. These scammers can even make our office phone number falsely appear on your caller ID!

If you receive a call appearing and/or claiming to be from Rolling Hills Electric making payment demands or threatening to disconnect your power, hang up and call us directly at 785-534-1601.

PLEASE NOTE: Our office **DOES** send out recorded courtesy phone calls letting members know if their bill is late and that they need to pay as soon as possible or to call our office to make a payment arrangement.

Thank You for Your Patience!

We would like to thank our members on the Kanopolis substation for their patience and understanding with the recent intermittent outages while necessary upgrades are made!

ENERGY EFFICIENCY Tip of the Month

Maximize your heating system's performance by inspecting, cleaning or replacing air filters once a month or as needed to reduce energy costs and prevent potential damage to your system. Make sure radiators, baseboard heaters and warm-air registers aren't blocked so air can flow freely. **SOURCE:**

DEPARTMENT OF ENERGY

Our Crews are Working to Serve You Help us keep them safe

- ▶ At a job site, don't ask crews what they are working on or when power will be restored. Crew members must give the repairs their full attention to ensure safety. Diverting their attention increases the amount of time it takes to resolve the issue.
- ▶ When driving by a utility truck (or any roadside vehicle with flashing lights), please move over and give them space. In a work zone, follow all signage, including speed limits. Drivers who travel through a work zone too fast endanger workers on the ground and up in the bucket.
- ▶ If one of our employees is in your yard or on an easement to address service issues, please secure your dogs. Also keep meters and pad mount transformers (green boxes) free from obstructions.
- ▶ Please be patient as we work on an outage or other issues. Safety is our top priority, for you and our employees.



Are Space Heaters Making Your Bill Higher?

"Why is my electric bill so high? I have one of those energy efficient space heaters that I've seen advertised in magazines and on television. There must be something wrong with my meter! Can someone come check the meter? Something has to be wrong!"

In the electric business, we hear the above scenario quite often during the colder months. Some members resort to using electric space heaters throughout their home to save on propane or to warm a specific area of the home. Let me break this down a bit to show how these "energy efficient" electric space heaters take a big bite out of your checkbook.

If you have a 1,500 watt space heater, regardless of brand name or efficiency rating, it will use 1.5 kWh per hour. Let's say that in January you run this heater for eight hours daily Monday through Friday and 16 hours daily on Saturday and Sunday and New Year's Day.

11 days at 16 hours per day = 176 hrs X 1.5 kWh = 264 kWh

20 days at 8 hours per day = 160 hrs X 1.5 kWh = 240 kWh

264 kWh + 240 kWh = 504 kWh

Single Phase Winter Rate = \$0.12734 kWh

504 kWh X \$0.12734 per kWh = \$64.18 plus tax, franchise fee where applicable, power cost adjustment (PCA), etc. If more than one space heater is used for the same hours, take the above



computation and multiply it by the number of heaters in use.

If you use a space heater to keep pipes from freezing, constantly for the month of January, 24 hours per day X 31 days = 744 hours X 1.5 kWh = 1,116 kWh X \$0.12734 = \$142.11 plus tax, franchise fee where applicable, power cost adjustment (PCA), etc. These examples are in addition to your regular household usage. Knowing this information before you begin using supplemental heating can help alleviate the "ouch!" in upcoming heating bills.

Statement of Nondiscrimination

ROLLING HILLS ELECTRIC COOPERATIVE, INC. IS AN EQUAL OPPORTUNITY PROVIDER AND EMPLOYER. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call 866-632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington D.C. 20250-9410, by fax 202-690-7442 or email at program.intake@usda.gov.